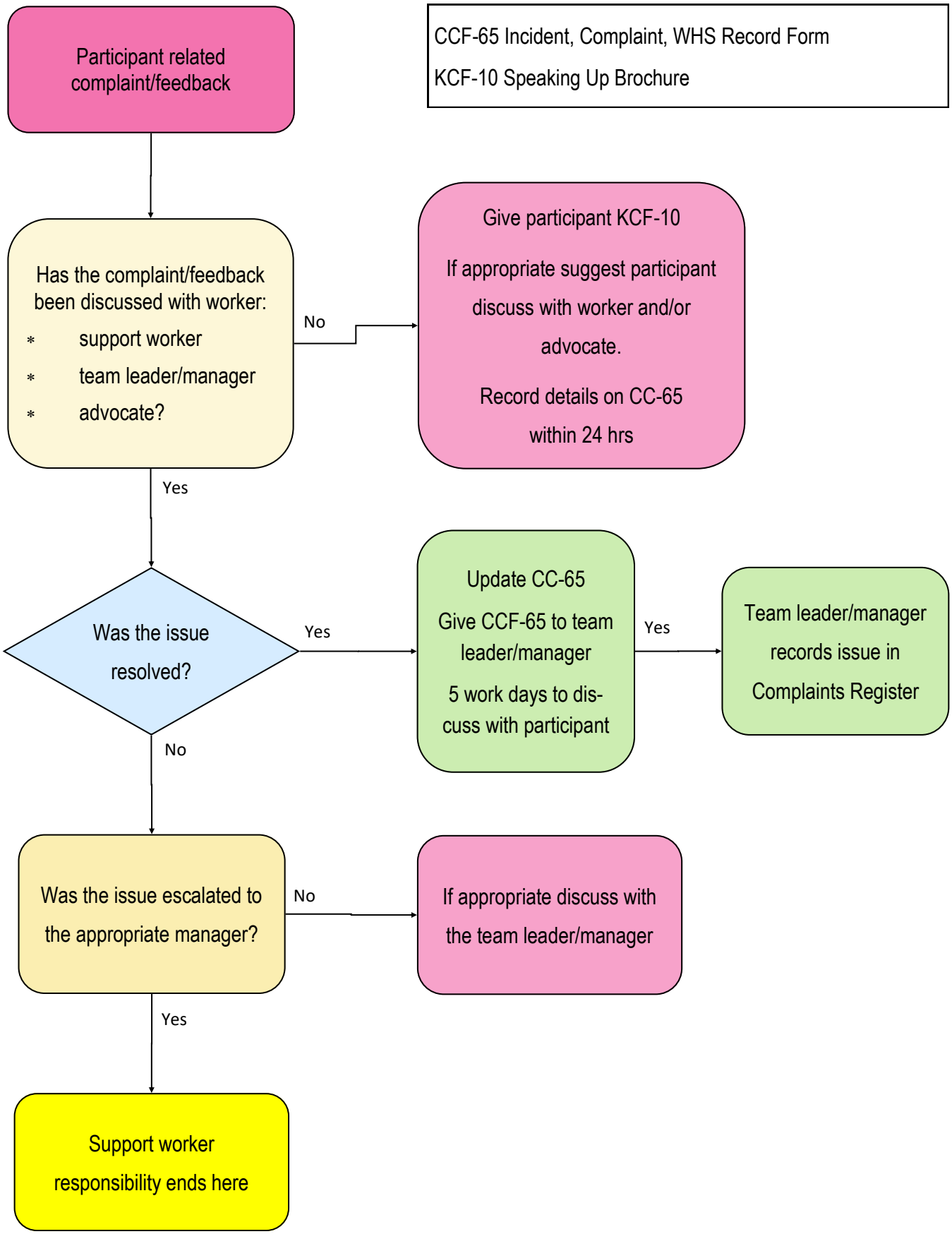Complaint / Feedback Flowchart for SUPPORT WORKERS